

Scenario I

USER TYPE Non-technical

WEB https://secure.exonet.nl/bestellen

EMAIL research@exonet.nl

RESEARCHERS Robbin Janssen Daan Schraven Giel Janssen Lok

Assignment

In this scenario you are a new customer registering domain names for the first time. If any personal information is asked, use your own information.*

There are two types of registration. One type is a new registration, the domain name you are registering does not exist yet and you are free to register it. The other type is called a transfer, this means the domain already exist and you own it but you would like some other company to manage it. In case of a transfer you might be asked to fill in a token, please use your last name if this is the case.

Use the system to order the following domain names: www.daanschraven.nl www.gieljanssenlok.nl www.robbinjanssen.nu

Good luck.

* We will not use your private information for anything else then this research, after the research your information will be removed from our storage.